# Feature Name (Make In-Room Purchases)

## Feature Process Flow / Use Case Model

## Use Case(s)

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| **Use Case ID:** | 5.1.3 | | | |
| **Use Case Name:** | Make In-Room Purchases | | | |
| **Created By:** | Matthew Hill | | **Last Updated By:** | Ben Hanna |
| **Date Created:** | 2018-09-14 | | **Last Revision Date:** | 2018-11-09 |
| **Actors:** | | Primary Actor: Guest | | |
| **Description:** | | Ability to make in-room purchases. | | |
| **Trigger:** | | User opens guest portal. | | |
| **Preconditions:** | | 1. User needs to be logged in. 2. System needs to be online. | | |
| **Postconditions:** | | 1. User needs to be logged out. | | |
| **Normal Flow:** | | 1. User Logs in 2. User selects “make in-room purchases” option. 3. System displays a list of in-room purchases 4. User selects between PPV title list, and food menu list. 5. System displays the selected list. 6. User makes choice. 7. System asks the user to confirm their selection. 8. User confirms their selection. 9. System acknowledges their choice. 10. User logs out of the system. | | |
| **Alternative Flows:** | | 4a: If user’s log-in input is invalid,   1. System prompts user to re-enter valid data. 2. User submits input. 3. System validates user’s input. 4. Input is valid, use case resumes on step 5.   8a: If user cancels confirmed choice,   1. Use case resumes on step 9. | | |
| **Exceptions:** | | N/A | | |
| **Includes:** | | x.x.xx - Log In  x.x.xx - Log Out | | |
| **Frequency of Use:** | | 300-500 times per day. | | |
| **Special Requirements:** | | N/A | | |
| **Assumptions:** | | 1. User is booked into the hotel, or is a guest associated to the person renting the room. | | |
| **Notes and Issues:** | | N/A | | |